



METRO TRANSIT

MetroLink | MetroBus | Metro Call-A-Ride | Microtransit

WWW.METROSTLOUIS.ORG



metro

INTRODUCTION

RON FORREST

Chief Operating Officer, Metro Transit

Ron brings more than 25 years of experience in the transportation industry to Metro Transit, having held senior leadership roles with several major transit organizations across the country.

CAREER HIGHLIGHTS

Metro Transit (Minneapolis)

- Deputy Chief Operations Officer

Sacramento Regional Transit District

- Vice President, Light Rail Operations

San Francisco Municipal Transp. Agency

- Senior Operations Manager

Metro Atlanta Rapid Transit Authority

- Supervisor (Bus); Superintendent (Rail)

BACKGROUND

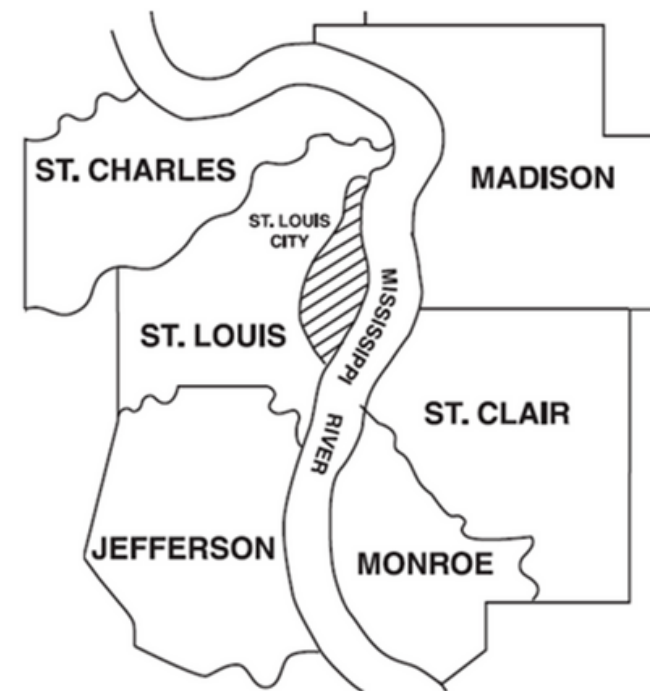
United States Marines Corp

Georgia State University





**BI-STATE
DEVELOPMENT**



OUR MISSION

Improve the quality of life in the St. Louis region by delivering excellent public services and dynamic regional solutions

OUR VISION

A more connected, vibrant, thriving region

AGENCY STRUCTURE

The Bi-State Development Agency is comprised of 5 enterprises and operates in seven counties:

*St. Louis City, St. Louis County, St. Charles and Jefferson counties in Missouri
St. Clair, Madison and Monroe counties in Illinois*



GATEWAY ARCH

- Ticket Sales, Tours, Marketing
- Gateway Arch Tram System



METRO TRANSIT

- MetroBus; electric, clean-diesel and hybrid buses
- MetroLink; light rail
- Metro Call-A-Ride; paratransit service
- Via Metro STL; microtransit service



ST. LOUIS DOWNTOWN AIRPORT

- Third busiest airport in Illinois
- Closest airport to downtown St. Louis



ST. LOUIS REGIONAL FREIGHTWAY

- Serves as bi-state region's freight district
- Coordinates regional freight development efforts with public and private sector



RIVERBOATS AT GATEWAY ARCH

- Offers daily sightseeing cruises and specialty cruises on Mississippi River
- Tom Sawyer and Becky Thatcher riverboats

ST. LOUIS TRANSIT HISTORY

How the region moved from streetcars to a multimodal system



Streetcars & Buses

- Operated by 15 private firms
- Lack of transfers and coordination between firms



MetroBus

- Established in 1963
- One of first U.S. fleets to have wheelchair-lift equipped buses



Metro Call-A-Ride

- Established in 1980s, first known as Dial-A-Ride
- Demand-response paratransit service



MetroLink

- First opened July 1993 with 13.9 miles serving 16 stations
- Today, 46 miles serving 38 stations in Missouri & Illinois



Microtransit

- Via Metro STL launched in 2020 for first-mile/last-mile support
- Demand-response service in select zones; request trips through app



INFRASTRUCTURE RESPONSIBILITY

Metro Transit is responsible for maintaining key components of the bi-state region's transportation system, a complex network of critical infrastructure including rail, bridges, tunnels, culverts, and retaining walls. Many structures are decades old and require ongoing inspection, rehabilitation, and investment.

62 Bridges

Sixty-two bridges with a total length of 27,542 feet

07 Tunnels

Seven tunnels with a total length of 12,568 feet

85 Culverts

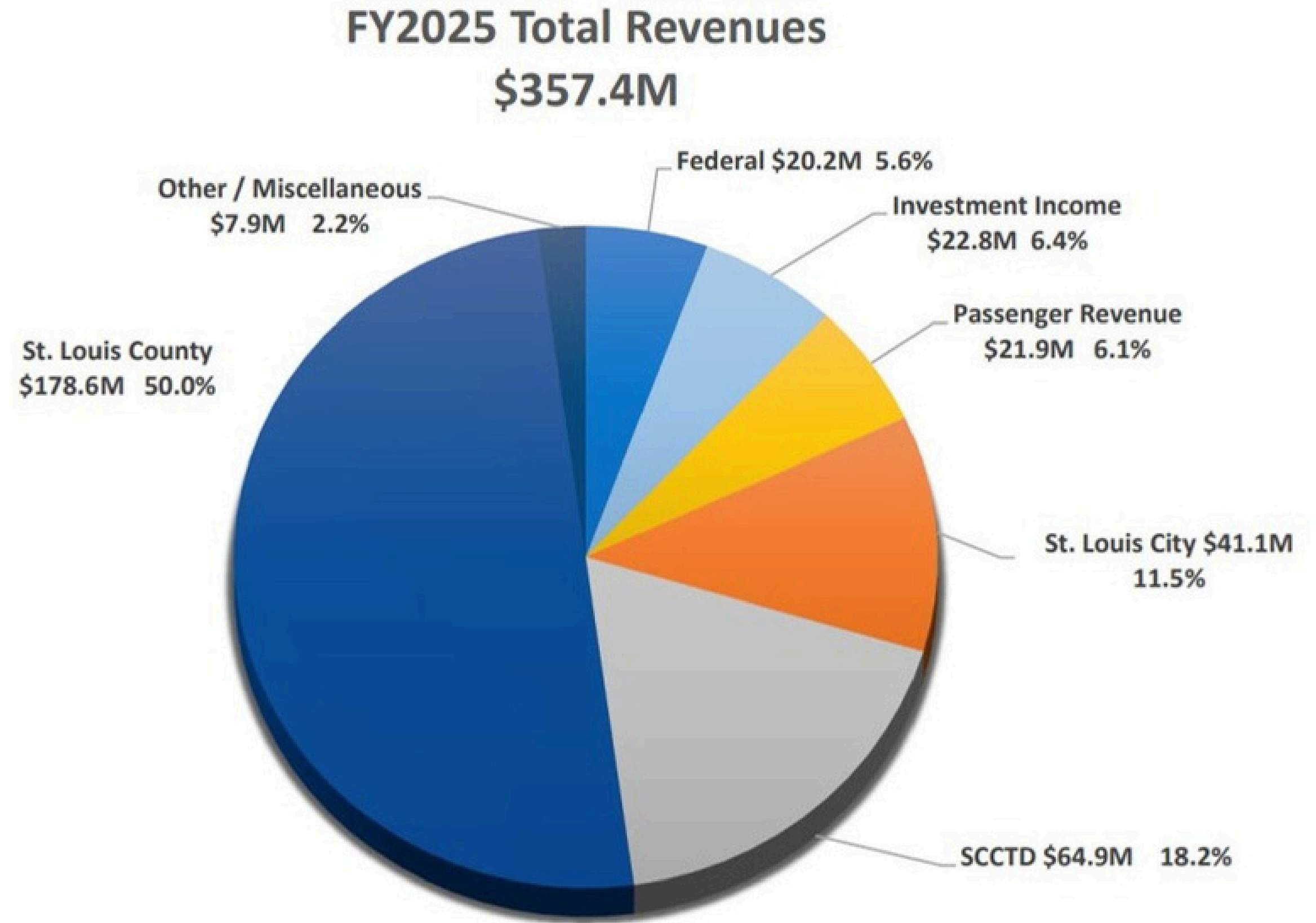
Eighty-five culverts with a total length of 7,160 feet

392 Retaining Walls

Three hundred ninety-two retaining walls with a total length of 121,139 feet

Completed in 1874, the Eads Bridge is the oldest bridge standing on the Mississippi River

FUNDING SOURCES





METROLINK



- 46 miles of track
- 38 stations (39th in construction)
- Two major expansions
- Two lines: Red Line & Blue Line

SECURE PLATFORM PLAN

Providing a safer, more comfortable transit experience by creating controlled access points at all MetroLink stations in Missouri and Illinois:

- New Security Gates
- Fencing
- Lighting
- Real-Time Surveillance Cameras

PROGRESS UPDATE

- 11 MetroLink stations fully upgraded and operational
- Construction work at remaining stations is in-progress and on-schedule
- Project completed by January 31, 2026



NEW FARE SYSTEM & REAL-TIME CAMERA CENTER

FARE SYSTEM

- New contactless payment options with mobile fares and account-based smart cards.
- Upgrading infrastructure: new fareboxes, validators, ticket vending machines
- Integrate with security gates to allow customers to tap and ride.
- Expected launch in Spring 2026

REAL-TIME CAMERA CENTER

- Staffed 24/7 - monitoring approximately 1,600 real-time cameras at every MetroLink station and Metro Transit Center
- Can connect to real-time cameras on interior of buses and trains



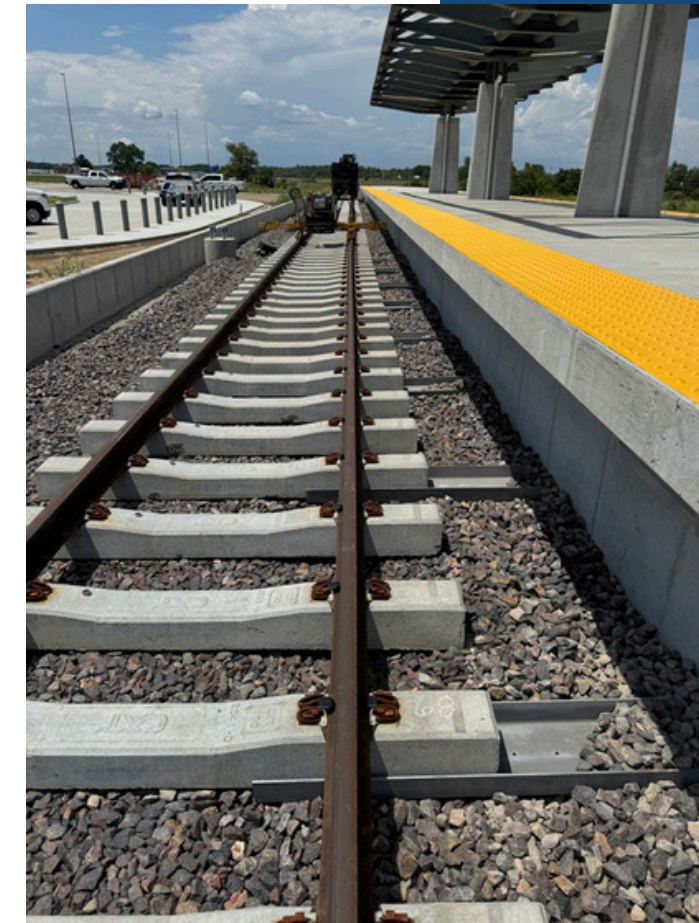


NEW STATION

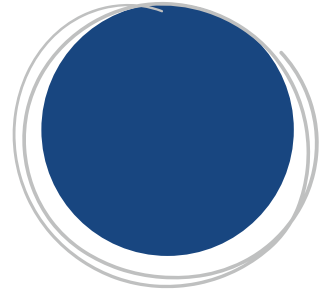
Mid-America Airport MetroLink Station

Extending MetroLink service to Mid-America St. Louis Airport.

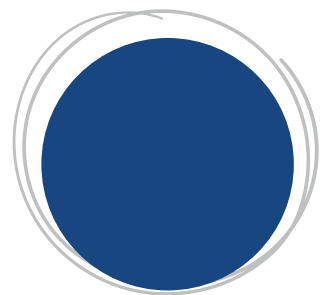
- 5.2 miles of track
- Funded through a \$98 million Rebuild Illinois state grant
- Expected to open to service in Summer 2026



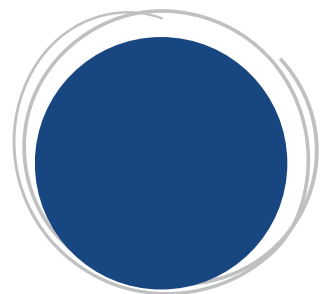
LRV PROCUREMENT



Fleet Modernization: 55 new light rail vehicles to replace aging fleet and expand capacity - expect initial delivery in 2027



Enhanced Features: Modern interior design, improved accessibility, security upgrades, and rider comfort



Operational Benefits: Greater reliability, reduced maintenance costs, and ability to support future system growth



METROLINK RIDERSHIP SNAPSHOT

The upward trend reflects progress in service reliability, customer experience, and regional demand for transit.

10.9%

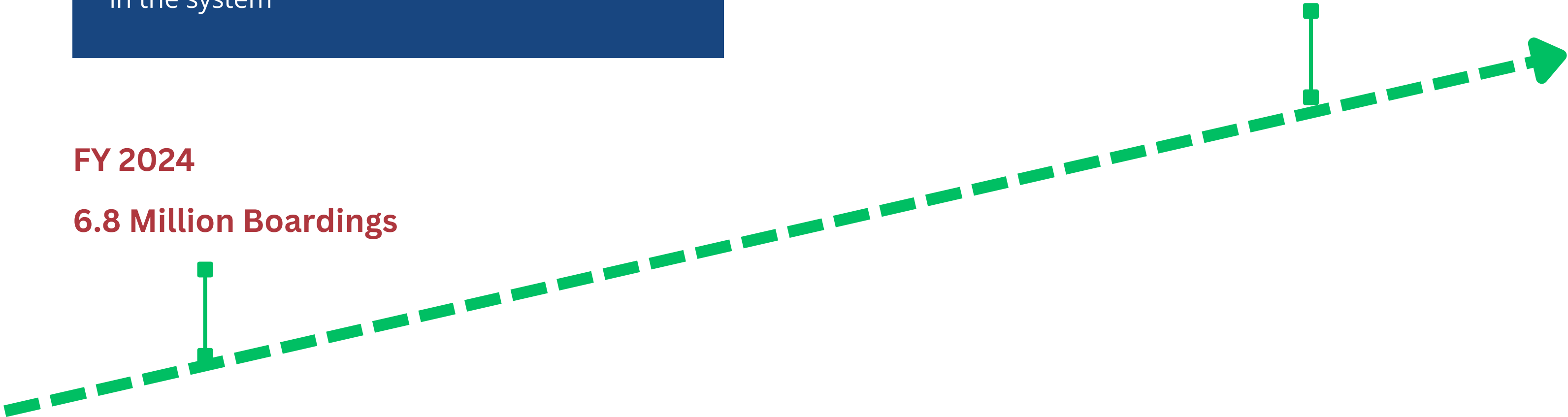
MetroLink saw a 10.9% year-over-year increase, showing strong recovery and growing confidence in the system

FY 2025

7.5 Million Boardings

FY 2024

6.8 Million Boardings





MOVING METRO FORWARD

AGENCY INITIATIVES

01

Master Service Planning

Redesigning our service network to improve efficiency, equity, and regional connectivity

02

Employee & Rider Engagement

Real connections with internal and external audiences, honest conversations

03

Infrastructure Enhancements

Investing in shelters, signage, lighting, and accessibility upgrades to make the system more welcoming and convenient

04

Workforce Development

Investing in training and professional development for current and future employees

RON FORREST

Chief Operating Officer, Metro Transit

execdirector@metrostlouis.org

[linkedin.com/in/ronald-forrest-4822202b](https://www.linkedin.com/in/ronald-forrest-4822202b)

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Questions?